



YOUTH EMPOWERMENT SERVICES CONTACTS

The Youth Empowerment Services system of care involves various agencies and organizations.
Please see the list below on who to contact for your YES related questions.

Description of Assistance	Agency and Contact Information
Questions about YES services currently available to Idaho children on Medicaid and how to access those services	OPTUM Member Line: 1-855-202-0973 Member Website: https://www.optumidaho.com/content/ops-optidaho/idaho/en/members.html Email: optum.idaho.yes@optum.com
YES information for Medicaid/ OPTUM Network Providers	OPTUM Provider Line: 1-855-202-0983 Extension 1 Provider Website: https://www.optumidaho.com/content/ops-optidaho/idaho/en/providers.html Email: optum.idaho.yes@optum.com
Independent Assessor to determine Medicaid SED eligibility	Liberty Healthcare: 1-877-305-3469
Non-Emergency Medical Transportation Inquiries	MTM: 1-877-503-1261
Questions about becoming eligible for Medicaid services and questions or concerns about the Independent Assessor (Liberty) or Optum Idaho	Medicaid: 1-866-681-7062 (This number may go to an automated system that will ask you to leave their name and number so an agent can call you back.) Idaho Health Plan website: http://healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHealthPlanforChildren/tabid/219/Default.aspx
Non-emergency concerns related to Division of Behavioral Health Children's Mental Health Services	Call local Behavioral Health Regional Office as noted below or Central Office: Phone: 1-855-643-7233 or Local 208-334-6870 Email: yes@dhw.idaho.gov Fax: 208-334-5998
Medicaid Eligibility	Phone: 1-877-456-1233 Email: Mybenefits@dhw.idaho.gov
Information regarding local area resources or to assist families navigating the YES system, Division of Behavioral Health, Department of Health and Welfare	Department of Health and Welfare, Behavioral Health regional and local offices: http://healthandwelfare.idaho.gov/ContactUs/tabid/127/Default.aspx See page 2 for local Children's Mental Health offices and contact information.
Technical support for providers using the ICANS web-based tool.	DBH ICANS Helpdesk: Email: ICANSHelpDesk@dhw.idaho.gov Phone: 208-334-7316 or Toll-Free 1-844-726-7493 ServicePRO (Support Portal): https://dbhhelpdesk.serviceprocloud.com/helpdesk/
Questions about CANS	Email: yes@dhw.idaho.gov Contact Us form at http://yes.idaho.gov/ContactUs
Questions regarding youth with mental health issues committed to Idaho Department of Juvenile Corrections (IDJC).	Sharon Harrigfeld, Director Idaho Department of Juvenile Corrections Phone: 208-334-5100 Email: Sharon.harrigfeld@idjc.idaho.gov
Federation aids in navigating YES system of care and links families to local resources and supports.	Carol Dixon, Family Support Coordinator Idaho Federation of Families for Children's Mental Health Phone: 208-433-8845 Email: cdixon@idahofederation.org Website: http://www.idahofederation.org
Resource help and support from Idaho parents with experience raising children with complex mental health needs.	Idaho Parent Network for Children's Mental Health Website: http://idahoparentnetwork.org

Idaho Children's Mental Health Services

Office Locations

Blackfoot

720 W. Alice
Blackfoot, ID
83221
(208)785-5871

Burley

2241 Overland Ave.
Burley, ID
83318
(208) 677-5390

Idaho Falls

150 Shoup Ave
Ste. 15
Idaho Falls, ID 83402
(208) 528-5700

Pocatello

421 Memorial Dr.
Pocatello, ID 83201
(208) 234-7900

Boise/Mountain Home

1720 Westgate Dr.
Ste. A
Boise, ID 83704
(208) 334-0981

Caldwell/Nampa

3402 Franklin Rd.
Caldwell, ID 83605
(208) 459-0092

Kellogg

35 Wildcat Way
Ste. B
Kellogg, ID 83837
(208) 769-1406

Ponderay/ Sandpoint

207 Larkspur St.
Ponderay, ID 83852
(208) 769-1406

Coeur d'Alene

2195 Ironwood Dr.
Ste. 201
Coeur d'Alene, ID
83814
(208) 769-1406

Lewiston

1118 F St.
Lewiston, ID 83501
(208) 799-4440

Preston

223 N. State St.
Preston, ID 83263
(208) 234-7900

Rexburg

333 Walker Dr.
Rexburg, ID 83440
(208) 528-5700

Grangeville

216 South C St.
Grangeville, ID 83530
(208) 983-2300

Moscow

1350 Troy Hwy.
Ste. 2 Moscow, ID
83843
(208) 882-0562

Salmon

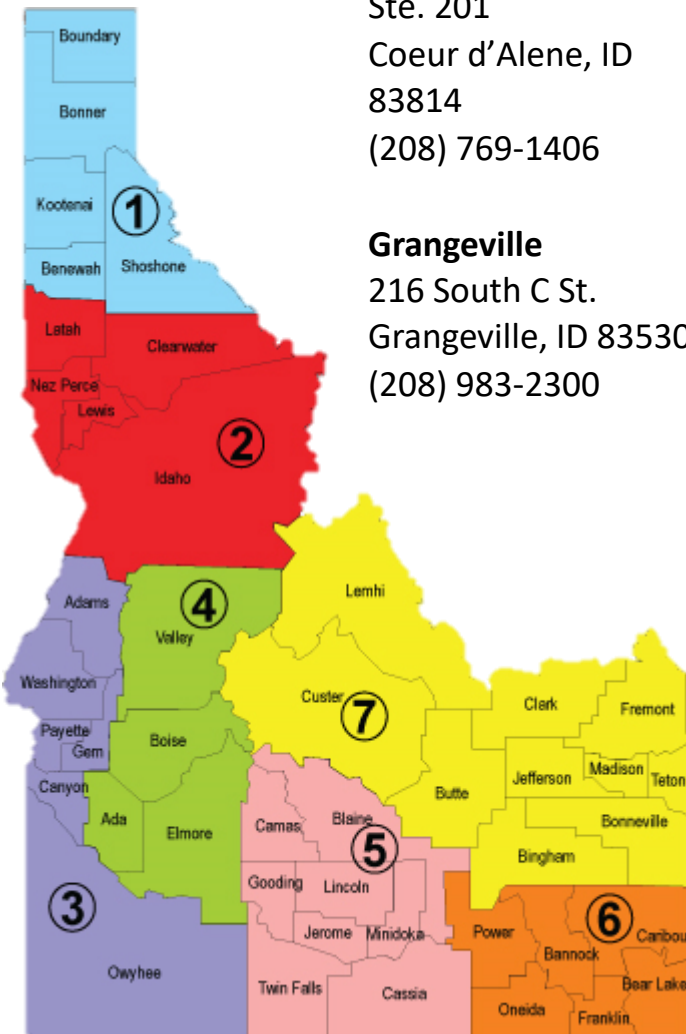
111 Lillian St.
Ste. 104
Salmon, ID 83467
(208) 528-5700

Payette

515 N. 16th
Payette, ID 83661
(208) 642-6416

Twin Falls

803 Harrison St.
Twin Falls, ID 83301
(208) 732-1630



IDAHO DEPARTMENT OF
HEALTH & WELFARE